

Safety Privacy Notice

This Safety Privacy Notice explains how Ferring manages your personal data related to the safety of our products. Medical drug and device laws require us to collect this information to continuously monitor product safety.

For other ways of interacting with Ferring, or doing business with us, please see the notices for those categories.

Legal Information



Data Controller

Ferring Inc., 200 Yorkland Blvd, Suite 500, North York, Ontario M2J 5C1 Canada is responsible for the handling of your information. This responsibility may be exercised *alone* or *jointly* with other companies in the [Ferring Group](#).

Personal Data

Depending on whether you are subject or reporter of safety related information, e.g. adverse events, the following information may be collected when considered relevant for safety assessment or to request additional information:

The personal data that we may collect about you when you are the subject of an adverse event:

- *Identification data and contact details* (e.g., name, initials, date of birth, gender, weight and height, phone number, and email address);
- *Ferring product information* (e.g., product causing adverse event details, reason for use or prescription of the product);
- *Medical history* (e.g., details of other medicines or remedies used at the time of the reaction, associated illnesses);
- *Details of how the product has failed* (e.g., reaction treatment, how the product was used, laboratory results, long-term effects the reaction has caused);
- *Additional information* (in specific situations and only when considered relevant for the evaluation of product safety, questions related to ethnicity, religion or sexual orientation may be asked).



The personal data that we may collect about you when you are the reporter of an adverse event:

- *Identification data and contact details* (e.g., name, address, phone number, and email address);
- *Reporter professional information* (e.g., profession, and medical field);
- *Relationship with the subject of the report*.

We will only collect the minimum data required for the purposes of fulfilling our pharmacovigilance obligations.

Purpose

Your Personal Data is used in accordance with the Ferring Group privacy policy. Ferring is legally obliged to collect specific personal data in relation to individuals who use our products. The purposes of this collection include:



- *Documenting adverse events and safety information following use of Ferring products, to meet legal obligations;*
- *Safety reporting to regulatory authorities, to meet legal obligations;*
- *Continuous monitoring of product safety, by assessing the safety of the product(s) over time and keeping the information updated. This allows Ferring and regulatory authorities to make efforts to prevent similar events from happening in the future.*

Legal Basis



Your Personal Data will only be handled and used for the purposes above to fulfil obligations according to drug and medical device laws, which require collection of information on the safety of our products for public health reasons, or to comply with a court/authority order.

For the handling of Personal Data for other activities such as [Medical Information](#) and [Customer Relationships](#), please see the notices for those situations.

Data Sharing

Our products safety obligations require us to review patterns across adverse event reports received from all countries where we market our products. To meet these requirements, information provided as part of an adverse event report is kept under secure conditions in the local Ferring office in the country/region of the report and is transferred to Ferring Pharmaceuticals A/S. Upon transfer, only the minimum data required is included.



Personal data submitted to Ferring is stored locally in the country of origin as well as in the Ferring global safety database on servers situated within the EEA.

For the purposes listed above, third parties, such as those listed below may have access to your Personal Data:

- *The European Medicines Agency, US Food & Drug Administration, and other relevant regulatory authorities where mandated by pharmacovigilance and device vigilance laws in countries where Ferring markets products;*
- *Other pharmaceutical companies, who supply or distribute products to or from Ferring or other service providers to Ferring, where pharmacovigilance and device vigilance obligations for a product require such an exchange of information.*



Retention

Ferring will retain the Personal Data about the safety of our products in accordance with pharmacovigilance and medical device laws. Ferring must keep enough information to allow us to investigate safety related information and to request additional information. The information is kept for the period permitted by the applicable law.



Your Rights

You have the right to access, rectify, request data portability of, update, delete, or object to the processing of your Personal Data. You can exercise these rights by contacting Ferring via the [Data Subject Contact Form](#). You also have the right to lodge a complaint about the handling of your Personal Data to the relevant Supervisory Authority.



Security

We maintain appropriate technical and organisational measures to safeguard Personal Data from unauthorised access or loss. While we continually monitor and update these security measures, please note that online protection is a shared responsibility.

If you suspect any security compromise/vulnerability, please contact us immediately via this form: [Data Subject Contact Form](#).



Cookies

Unless you adjust your preferences to refuse cookies, Ferring and third parties will issue cookies when you digitally interact with us according to the Cookie Banners on the websites.

You can block cookies by adjusting your browser settings. You can also use our Cookie Banner to manage your preferences by accessing the “Privacy Preference Center” on our websites.

Modifications

Please check our Privacy Notices whenever you visit our website for any updates. This will help you stay informed about our continuous efforts to uphold the highest standards of data protection.





Contact Information:

Contact us online at: [Data Subject Contact Form](#) or physically at:

Global Privacy

(Att.: Data Protection Officer)
Ferring International Center S.A.
Chemin De la Vergognausaz 50
1162 St Prex
Switzerland

Ferring Inc.,

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M2J 5C1 Canada

EU Representative for GDPR

(Att.: Data Protection Officer)
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